

WARRANTY



I-Lighting, LLC warrants each new fixture manufactured and sold to be free from defects in material, workmanship and construction, when used in accordance with installation and technical instruction provided, will perform to applicable specifications for a period of years. See warranty chart for details.

THIS WARRANTY DOES NOT APPLY TO EQUIPMENT OR GOODS WHICH ARE MISUSED, OR ABUSED, OR DAMAGED FROM INSTALLATION, OR NOT USED IN ACCORDANCE WITH SELLER'S INSTRUCTIONS. NORMAL WEAR OF EQUIPMENT OR GOODS ARE NOT INCLUDED IN THIS WARRANTY.

Equipment or goods not manufactured by the Seller but supplied through the Seller shall carry the warranty of the original manufacturer.

THE SELLER'S SOLE LIABILITY UNDER THIS WARRANTY SHALL BE LIMITED TO EITHER REPLACING OR REPAIRING WITHOUT CHARGE, AT ITS FACTORY OR ELSEWHERE AT ITS DISCRETIONS, ANY EQUIPMENT OR GOODS NOT MEETING THIS WARRANTY, OR A SELLER'S OPTION, REFUNDING THE PURCHASE PRICE. THE SELLER SHALL IN NO EVENT BE LIABLE FOR ANY OTHER DIRECT OR ANY SPECIAL INDIRECT OR CONSEQUENTIAL DAMAGES OF ANY KIND UNDER THIS CONTRACT OR OTHERWISE.

The warranties of the Seller do not cover, and the Seller makes no warranty with respect to any defect, failure, deficiency, or error which include but are not limited to: (a) Not timely reported to the Seller; or (b) Due to misapplication, modification, disassembly, abnormal conditions of temperature, dirt or corrosive matter; or (c) Due to operation, either intentional or otherwise, above rated capacities or in an otherwise improper manner. Seller assumes no responsibility for the quality or performance of coatings, adhesives or other materials used in Seller's equipment or goods.

If examination by I-Lighting discloses that the fixture has defective components, then I-Lighting's obligation is limited to repair or replacement, at I-Lighting's option, of the defective unit(s) or its components.

I-Lighting is not responsible for fixtures which have been subject to misuse, alteration, accident or for repairs not performed by I-Lighting and additional charges may be incurred by the buyer for diagnostic and/or repair functions performed by I-Lighting staff.

The foregoing warranty constitutes I-Lighting's sole liability.

THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

I-Lighting shall not be responsible for any incidental or consequential damages arising from any breach of warranty.

RMA POLICY

In the event that a product fails, contact I-Lighting at the telephone number below or send an email to sales@ilightingled.com with the following information:

I-Lighting, LLC
500 Principio Parkway W
Suite 300
North East, MD 21901
Phone 410-287-3232

1. Contact person and telephone number at which they can be reached
2. Name and location of the installation site
3. I-Lighting's sales order/invoice number, if possible, or your purchase order number
4. As complete a description of the problem as possible

In many cases we can troubleshoot the problem and correct it by telephone. In some cases we may need to replace the fixture under warranty.

In the event that replacement fixtures are to be sent out, we will do so on a 1:1 replace / return policy. We understand that lights may not be able to be replaced immediately and therefore we allow 30 days for the failed fixture(s) to be returned.

NO RETURNS WILL BE ACCEPTED WITHOUT AN RMA AUTHORIZATION FROM I-LIGHTING.

We will issue this number and RMA form to be included with the returned items.

Fixtures must be returned properly packaged and free from any damage or modification in any way, with transportation charges at the expense of Customer, to I-Lighting; return transportation charges will be F.O.B. I-Lighting. No parts shall be returned unless a return authorization number (RMA) is received, which will be furnished upon request.

Product that is damaged during the return due to inadequate packaging will not be accepted and return credit will not be issued. We recommend that all packaging on the replacement product be saved and utilized for the RMA products. All RMA returns must be specified as "Warranty Return" on all shipping documents by Customer.

Any charges arising from deviance from this directive will be borne solely by Customer.

SHIPPING CHARGES

Customer will pay shipping charges from I-Lighting to the site. I-Lighting will arrange pickup and transportation of failed units at our expense one-time only.

WARRANTY DURATION

UNDER CABINET LIGHTING

ITEM	WARRANTY	COMMERCIAL
Integrated LED Housing (Poly-Carbonate Tubing)	1 Year	1 Year
Connectors & Mounting Hardware	1 Year	1 Year
Dimmers & Light Control Sensors	1 Year	1 Year
Integrated LED Light Source	5 Years	5 Years

DECK & STAIR LIGHTING

ITEM	WARRANTY	COMMERCIAL
Fixture Body	1 Year	1 Year
Brackets & Hardware	1 Year	1 Year
Wiring - Easy Plug™	1 Year	1 Year
Integrated LED Light Source	5 Years	5 Years

SIGNATURE LINE: LANDSCAPE LIGHTING

ITEM	WARRANTY	COMMERCIAL
Hat	Lifetime	Lifetime
Post / Stem	Lifetime	Lifetime
Glass Globe (Protective Bulb / Lamp Cover)	Lifetime	Lifetime
Socket Assembly	Lifetime	Lifetime
Wiring - Easy Plug™	1 Year	1 Year
LED Light Source & Optic	5 Years	5 Years

SIGNATURE LINE – UP LIGHTS & FLOOD LIGHTS (BRASS OR COPPER)

ITEM	WARRANTY	COMMERCIAL
Fixture Body	Lifetime	Lifetime
Shroud Directional Shield	Lifetime	Lifetime
Knuckle	Lifetime	Lifetime
O-Rings & Seals	Lifetime	Lifetime
Surface Mount	Lifetime	Lifetime
Socket Assembly	Lifetime	Lifetime
Protective Lens	Lifetime	Lifetime
Wiring - Easy Plug™	1 Year	1 Year
LED Light Source & Optic	5 Years	5 Years

SIGNATURE LINE – PATH LIGHTS (ALUMINUM)

ITEM	WARRANTY	COMMERCIAL
Hat	3 Years	3 Years
Post / Stem	3 Years	3 Years
Glass Globe (Protective Bulb / Lamp Cover)	3 Years	3 Years
Socket Assembly	3 Years	3 Years
Wiring - Easy Plug™	1 Year	1 Year
LED Light Source & Optic	5 Years	5 Years

SIGNATURE LINE – UP LIGHTS & FLOOD LIGHTS (ALUMINUM)

ITEM	WARRANTY	COMMERCIAL
Fixture Body	3 Years	3 Years
Shroud Directional Shield	3 Years	3 Years
Knuckle	3 Years	3 Years
O-Rings & Seals	3 Years	3 Years
Surface Mount	3 Years	3 Years
Socket Assembly	3 Years	3 Years
Protective Lens	3 Years	3 Years
Wiring - Easy Plug™	1 Year	1 Year
LED Light Source & Optic	5 Years	5 Years

SIGNATURE LINE – WELL LIGHTS (IN-GRADE)

ITEM	WARRANTY	COMMERCIAL
Fixture Body	Lifetime	Lifetime
Lens	Lifetime	Lifetime
O-Rings & Seals	Lifetime	Lifetime
PVC Can / Housing	3 Years	3 Years
Socket Assembly	Lifetime	Lifetime
Wiring - Easy Plug™	1 Year	1 Year
LED Light Source & Optic	Lifetime	Lifetime

SIGNATURE LINE – UNDER WATER LIGHTING FIXTURES

ITEM	WARRANTY	COMMERCIAL
Fixture Body	1 Year	1 Year
Lens	1 Year	1 Year
O-Rings & Seals	1 Year	1 Year
Socket Assembly	1 Year	1 Year
Wiring - Easy Plug™	1 Year	1 Year
LED Light Source & Optic	1 Year	1 Year

ORIGINAL LINE – HARDSCAPE & CLASSIC PATH LIGHTS (ALUMINUM)

ITEM	WARRANTY	COMMERCIAL
Fixture Body	3 Years	3 Years
Brackets & Hardware	3 Years	3 Years
Wiring - Easy Plug™	1 Year	1 Year
LED Light Source & Optic	5 Years	5 Years

SOLAR LIGHTING

ITEM	WARRANTY	COMMERCIAL
Fixture Body	1 Year	1 Year
Solar Panel	1 Year	1 Year
Battery	1 Year	1 Year
Hardware	1 Year	1 Year
Integrated LED Light Source	1 Year	1 Year

POWER SUPPLIES & ACCESSORIES

ITEM	WARRANTY	COMMERCIAL
Exterior House	2 Years	2 Years
Electrical Wiring	1 Year	1 Year
Other Integrated Electrical Components	1 Year	1 Year
Photo Cells, Digital Timers & Mechanical Timers (Non-Integrated)	1 Year	1 Year

MISCELLANEOUS PRODUCTS & ACCESSORIES

ITEM	WARRANTY	COMMERCIAL
Direct Burial Cable	1 Year	1 Year
Wiring - Easy Plug™	1 Year	1 Year
Mounting Brackets (Aluminum)	1 Year	1 Year
Tape	No Warranty	No Warranty
Tools	No Warranty	No Warranty

LED LIGHT BULBS (120 VOLT & 12 VOLT)

ITEM	WARRANTY	COMMERCIAL
Indoor Use LED Bulbs	5 Years	5 Years
Outdoor Use LED Bulbs	5 Years	5 Years

NON-LED LIGHT BULBS

ITEM	WARRANTY	COMMERCIAL
Indoor Use Non-LED Bulbs	No Warranty	No Warranty
Outdoor Use Non-LED Bulbs	No Warranty	No Warranty